



HCBS RULE 3 STAFF KNOWLEDGE ON THE INDIVIDUAL THEY SERVE

Our staff are knowledgeable in how to provide services and support to individuals in our home effectively, safely, and respectfully.

In addition, our staff are knowledgeable about each resident's likes, dislikes, and preferences.

All staff will be familiar with each resident's "Getting To Know You" facesheet. Our staff will look for such questionnaire when a resident moves into our home, help a client develop "Getting To Know You" facesheet, if they don't already have one, and staff will help with updating "Getting To Know You" facesheet during the time the resident will be in our home.

"Getting To Know You " facesheet questionnaire include:

- "What I want people to know about me."
- "What I want people who assist me with ADLs to know about me."
- "What I want people to know about my food choices."
- "What I want people to know about me when I'm upset."
- "What I like to do."
- "How to best support me."
- "What is important to me."



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“GETTING TO KNOW YOU”

What do people like and admire about me?

What Support I need to be happy and successful?

Things that are important to me

“What I want people to know about me.”

“What I want people who assist me with ADLs to know about me.”

“What I want people to know about my food choices.”

“What I want people to know about me when I’m upset.”

“What I like to do.”

“How to best support me.”

“What is important to me.”



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A few things that are important to me
For more information see pages ___

A few things that are important for me
For more information see pages ___

Here is how you can support me
For more information see pages ___

Things you should know to best support me
For more information see pages ___